



The Ability Center

Making independence possible since 1920

The Americans with Disabilities Act (ADA) provides that individuals with disabilities be afforded the same opportunities when accessing public accommodations. The Ability Center provides the following guidance as establishments seek to reopen under strict regulations by enforcement entities. Response to the pandemic does not release businesses from complying with the ADA.

Parking

Patrons with disabilities must be provided with parking spaces that are close to your business.

Doors

Entrances must be at least 36" wide to accommodate customers in wheelchairs.

Facility Layout

Space between tables must be at least 36" wide for customers with disabilities to be able to move around safely and efficiently. (6 feet social distance preferred)

Space must be arranged for chair users be able to turn in the facility. It must be in the shape of a T or a 5-foot circle. (6 feet social distance preferred)

Seating, Tables (Indoors + Outdoors)

Maintain a clear path of 36 inches between tables (6 feet social distance preferred)
Provide a mixture of high-top and low-top tables to accommodate differing abilities.

- A floor area of 30" by 48" should be cleared to accommodate wheelchair seating at a table or counter.
- Tabletops and counters should be between 28" to 34" in height to be accessible in a wheelchair.

Restrooms

- There must be enough space for a wheelchair to maneuver around the toilet and the sink.
- There must be a handicapped stall with grab bars.

Specific Covid-19 Recommendations

- Tactile tape that can be felt with a white cane or the feet if tape is being used on the floor for social distancing marking
- Masks for employees that are clear in the mouth area for customers that read lips
- Ensure any new signage meets ADA guidelines for font, font size, contrast, and braille
- Evaluate new website/online options to ensure they are [accessible](#) to those who use screen readers or have low-vision
- Ensure enough space in any waiting areas to meet ADA guidelines
- Provide accessible options for handwashing

This fact sheet is meant to act as informal guidance on accessibility only and does not include a complete review of all ADA regulations that apply to places of public accommodation or ensure ADA compliance.