

# THINK DIFFERENTLY

what you think you know about disability

traditional peer-to-peer mentorships

job titles and cultivate careers for people with disabilities

canine companions who enhance independence

assistive technology aids in learning new skills

be an advocate equipped with tools to change the system



In 2023, The Ability Center of Greater Toledo experienced a transformative year achieving remarkable strides across all program areas. Each program not only expanded in scope but also greatly enhanced customer satisfaction. A highlight of the year was our Family Fun Day, which doubled its attendance from its inaugural event, solidifying its place as a community favorite. Additionally, we distributed over 3,000 pieces of durable medical equipment (DME), significantly improving the quality of life for many individuals.

Our Assistance Dog program now benefits students in over 30 schools throughout Northwest Ohio, reaching tens of thousands of students. Meanwhile, our DREAM Book Project has been successfully integrated into over 150 schools, sharing stories that feature children with disabilities simply enjoying everyday activities, thereby reshaping perceptions and fostering inclusivity. Despite this growth, we face challenges with capacity and are managing long waitlists for several programs.

Looking forward, we are excited about initial plans for a new campus designed to sustain our growth and extend our impact over the next 50 years. This expansion will enable us to meet the increasing demand for our services and continue our mission of enabling individuals with disabilities to live full and independent lives.

We can't thank you enough,

Stuart James

**Executive Director** 

# NUMBERS

**ASSISTANCE DOGS** ADVOCACY

#### Individuals with 74° [ [ ] Disabilities Served (Core Consumers)













13 Hearing

37 Vision 14 Mental/Emotional 379 Cognitive

2,537

**Information & Referral Calls** 

3,240

**Assistive Tech and Durable Medical Equipment Distributed** to 1,951 Consumers

**Home Accessibility Projects** 

3,770+

People Reached Through 106 Community **Outreach Events** 



#### + Expanded County Service Area:

Allen, Hancock, Paulding, Putnam, Sandusky, Seneca (13 Counties Total)

# & IMPACT

EPENDENT LIVING | COMMUNITY LIVING



# **Family Fun Day**

**434** Attendees

**72** Volunteers and Staff

**44** Participating Vendors and Organizations

**550 TOTAL** 

## **Assistance Dogs**

20 Dogs

Dogs Graduated Dogs in Training

Active Volunteers

#### **127 Active Working Dogs**

**58** Service Dogs

40 Skilled Companion Dogs

29 School Facility Dogs with

25,600+ Potential Students Impacted



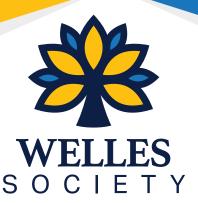


Disability Representation, Education, and Awareness in Media **1,625** books in

72 elementary schools11 community spaces13 public libraries

21,000+

kids participating in a reading challenge program



#### Named after David K. Welles, Sr. and his family.

Establishing the Foundation of Success Through Annual Giving

Robert & Kathryn A. Agoston

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Ohio State Aerie - Bryan Eagles

#2233

Ohio State Bar Association

(continued on the next page)

The Ohio State University

Perrysburg Woodland Elementary School

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-unc

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Mary Suchy

Claudia Sundberg

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Foundation

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VFW Post 2898

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Every effort has been made to ensure names are accurate. We apologize if any errors have been made. Donations from 1/1/2023 - 12/31/2023. \*Denotes deceased

#### Progress involves gathering diverse individuals

to create a well-thought-out plan that aligns with an organization's philosophy and ensures its future financial stability to bring these plans to fruition. The Ability Center has continually adapted to meet the evolving needs of future generations of people with disabilities.

With over 100 years of history, The Ability Center has consistently ensured that people with disabilities have the rights and tools to live the lives they desire.



At 65 years old, I am living proof of The Ability Center's success. Since my teenage years, this organization has been there when I needed support while allowing me the freedom to live independently within the community.

Renee Wood

2023 Board of Directors Chair



#### **Tim Harrington Lifetime Giving Society**

The society honors Tim Harrington's dedicated lifetime service to The Ability Center, supporting those with disabilities to thrive within their community and advocating to make our region the most disability-friendly in the nation. Donors committed to our mission whose gifts total \$50,000 or more throughout their lifetime are recognized with permanent membership in the Harrington Society.

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#### **Edward Drummond Libbey Legacy Society**

The society remembers Edward Drummond Libbey, whose transformational planned gift in 1931 created the foundation for our organization nearly 100 years ago. Donors who further secure our sustainability through thoughtful planning and have made a lasting commitment by planning a deferred gift in their will, trust, life insurance policy, estate/promissory note, or other instrument are recognized with permanent membership in the Libbey Society.

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Every effort has been made to ensure names are accurate. We apologize if any errors have been made. Donations from 1/1/2023 – 12/31/2023. \*Denotes deceased

If you have or would like to make a planned gift to The Ability Center in your estate/will, please contact Nick Vargas, Director of Development:

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**In honor of Jane Zbeirjewski**Denise Antoine

In honor of Harley Zachary and Coquette

Arndt Harley

In honor of Ike Mark Agee & Shelly Wanner-Agee



The Navigator Program, launched in 2023, was created in response to the observed need for consumers to have streamlined access to The Ability Center's resources from their first interaction. Navigators assist people via phone and in-person, engaging them in conversations to understand their immediate needs and using social determinant questions to identify additional connections within the program or community. This engagement helps ensure that consumers maintain their independence and achieve their life goals. Navigators perform intakes, match individuals with essential funding, and assist with applications for the Home Accessibility and Assistance Dog Programs. The program is especially beneficial for those new to disability or caregivers, helping them leave with a sense of being heard and a clear plan for maintaining independence. In 2023, we distributed 3,240 pieces of assistive technology and durable medical equipment — a 51% increase over 2022.



The annual School Facility Dog workshop had a significant impact, attracting over 51 educators and highlighting the growing interest in using facility dogs to enhance student well-being. The event featured the debut of a new mental health module based on the Positive Behavioral Interventions and Supports (PBIS) framework, offering evidence-based strategies for supporting students' mental health. An interactive panel discussion provided valuable insights from experts and practitioners, fostering collaborative learning. Participants also enjoyed "Pupdate" presentations from various schools, showcasing the positive impact of facility dogs in educational settings. The workshop provided practical tools, knowledge, and inspiration for educators to integrate facility dogs into their schools.









In 2023, The Ability Center passed an ordinance outlawing disability discrimination in custody decision-making (Ohio Senate Bill 202) and helped to raise wages for direct care workers in the Ohio Budget Bill.

The Ability Center's annual ADA Seminar, "Communicating Without Barriers: Empowering ADA Compliance through Effective Communication," was held on October 6, at the Toledo Lucas County Main Library. The hybrid event featured a resource fair, a keynote speech by Howard Rosenblum, Chief Executive Officer of the National Association of the Deaf, and a panel discussion moderated by Dr. Rebecca Monteleone, Assistant Professor of Disability Studies at The University of Toledo. The seminar emphasized the importance of effective communication to eliminate barriers and ensure ADA compliance, offering Continuing Legal Education (CLE) credits for attendees. With accommodations such as ASL interpreters and CART services, the event aimed to provide accessible and inclusive learning opportunities for all participants.



On Saturday, July 22, the Toledo Lucas County Public Library's main branch was transformed by The Ability Center. This family-friendly event aimed to empower, educate, and include individuals of all abilities through a variety of fun and educational activities. Highlights included dog demonstrations, celebrity book readings (featuring Larry Stephens, a wide receiver for the University of Toledo Rockets football team), wheelchair basketball, art installations with adaptive tools, the announcement of Disability-Friendly Awards winners, resource vendors, hands-on activities, wheelchair yoga, sensory spaces, and an interactive exhibit on exploring various ramp angles. The event successfully showcased inclusive practices and celebrated the diverse abilities of all attendees.



In 2023, The Ability Center launched the Veterans Fund to empower veterans with disabilities and their spouses, providing essential support for increased independence. Since 2021, we have assisted over 700 Veterans and their spouses. The Veterans Fund offers durable medical equipment, home accessibility projects, assistance dogs, recreational opportunities, and information and referrals. U.S. Marine Corps Veteran Paul Johnson and his wife Stephany, as well as U.S. Army Veteran Holly Koester, have been instrumental supporters, emphasizing the profound impact of our services. With the recent expansion of our service area to 13 counties in Northwest Ohio, we ensure that 100% of the funds raised stay local, enhancing the lives of veterans in our community.



Barb Murphy began her journey with The Ability Center's Assistance Dogs program in late 2020, after transitioning to remote work due to Covid-19. Inspired by a Facebook post seeking foster volunteers, she researched the program and quickly applied. Within a week, she picked up her first foster, a 10-week-old puppy, and despite initial nerves, found immense support from the staff and other volunteers. Over time, Barb fostered six dogs, each at different training stages, and found joy in watching them grow and develop their unique personalities. Her first foster became a skilled companion dog for a young boy, bringing happiness to his family, and Barb continues to receive updates and photos of the dog.

Beyond fostering, Barb has volunteered with the Agility Dog program, cherishing the smiles on the children's faces and the connections they form with the dogs. Volunteering at The Ability Center has been a rewarding experience for Barb, with supportive staff and a sense of contributing to a meaningful cause. Her dedication and passion for the program exemplify the impact of committed volunteers on the lives of those they serve.









Our Youth Leadership Forum was a grant-funded event through OSILC and OOD. We hosted 13 delegates with disabilities from across Northwest Ohio at BGSU from July 27-30. During the week, we hosted seminars on employability skills, independent living activities, and advocacy. The keynote was an inspirational presentation from a professional surfer named Jacob Pacheco who has Cerebral Palsy. There was a panel of speakers from different area colleges about support on campus for people with disabilities.

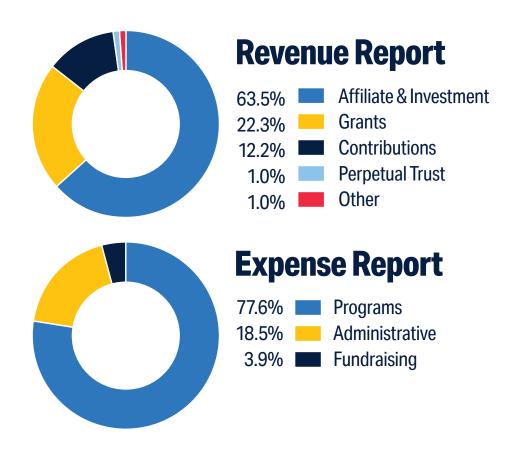


On September 23, The Ability Center hosted Family Fun Day, welcoming 434 participants, 72 staff and volunteers, and 44 vendors/station hosts, totaling 550+ people on campus. Children of all abilities enjoyed bounce houses, creative face painting, and tree climbing adventures. The event also provided a valuable resource hub for families with children, fostering community connections and access to essential family services.

We extend our gratitude to our partners: Air Max Bounce Houses, Assistance Dogs, Avenues for Autism, Courageous Community Services, Happy the Clown, Imagination Station, Mudhens/Walleye, Musically Me, Sylvania Fire Dept, Sylvania Police Dept (DARE truck), Sylvania STEM Center, The Sight Center, Toledo Metroparks, Toledo Museum of Art, and Toledo Zoo.

#### **FINANCIAL REPORT**

All financial contributions directly benefit designated Ability Center programs. Administrative costs are fully covered by our endowment. Fiscal year 10/1/2022–9/30/2023.



#### **GRANTS**

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Andersons Fund Supporting Organization at GTCF Assistive Technology of Ohio

Dana Open

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Ohio Statewide Independent Living Council

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Area Office on Aging – Caregiver Support Area Office on Aging – PASSPORT

o.. . . . . .

City of Toledo

Lucas County Community Development Block Grant

#### **State Government**

Ohio Development Services Agency – Ohio Housing
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Opportunities for Ohioans with Disabilities

\*GTCF - Greater Toledo Community Foundation

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(continued on the next page)

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# Disability Awareness **EXPERIENCE**

#### Discover a fresh perspective on disability

through authentic conversations and hands-on experiences. *No question is off limits!* 

"My favorite station was wheelchair basketball because it really helped me understand how having a disability is not 'bad' it's just different and no matter someone's physical abilities, they can still have fun with the same experiences."

The following organizations are now thinking differently about disability:

















# **The Ability Center Programs and Services**



#### **Independent Living**

#### **Skills for Independence and Community Support**

Our goal is to encourage teens and young adults to dream about an independent adult life and develop the skills to make it happen! We offer interactive skill building for all aspects of life, goal setting, events, clubs, and support for individuals of all abilities and ages.



#### **Community Living**

#### **Home Accessibility and Disability-Related Equipment**

Get the disability-related equipment you need, hassle-free. Contact us to inquire about specific items or donate used equipment. Home accessibility modification projects are completed to ensure safety in the home. We strive to keep people independent and thriving in their community.



#### **Advocacy**

#### **Housing, Transportation, Health Care,** and Public Access

Working at local, state, and federal levels, our advocacy team promotes positive change for people with disabilities through our focus areas of housing, transportation, health care, and public access. We also conduct policy analysis to ensure the rights of people with disabilities to live in an inclusive community of their choosing.



#### **Assistance Dogs**

#### **Service, Skilled Companion, and School Facility Dogs**

People living with mobility disabilities are paired with a Service Dog specifically trained to complete tasks needed to increase their partner's independence. Skilled Companion Dogs provide support and companionship, and contribute to mental and emotional well-being. School Facility Dogs boost social skills and improve student development.

# **EXPAND YOUR IMPACT**

# Discover Countless Ways to Make a Difference



### **LOVE PUPPIES?**

Be a part of the mission providing independence through a love for dogs!

Scan this code to begin **Puppy Raising Today!** 





# INDEPENDENCE AT YOUR DOOR Deliveries & Pickups

Our Durable Medical Equipment program provides individuals with disability-related equipment at no cost. Talk with a Navigator to schedule your delivery or pick up.

Call 419-885-5733





### The Ability Center

Members of the Auxiliary to The Ability Center are dedicated ambassadors and fundraisers who use their time and talent to support individuals who benefit from The Ability Center's programs.

Call 419-885-5733
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